REIMS THE CHAMPAGNE AND CORONATION CITY

SALES MANUAL GROUP OFFERS







2018



WELCOME TO REIMS

THE CHAMPAGNE AND CORONATION CITY

The destination of Champagne is a superb place to visit owing to its diverse sites and remarkable places. Whether you're looking for a cultural or natural escape or just some good times to share, this colourful catalogue offers you a range of choices that you will find enchanting. Have a unique experience!

THE SALES DEPARTEMENT

With our requirements and our many skills (advisors and experts in tourism, guide-lecturers, historians...), we can design itineraries for you that combine not-to-be-missed discoveries and original tours, blending all the ingredients to make your holiday in Reims and Champagne an unforgettable experience. This catalogue is an exhaustive panorama of the wealth of our heritage and is enriched every year owing to your curiosity and your confidence.





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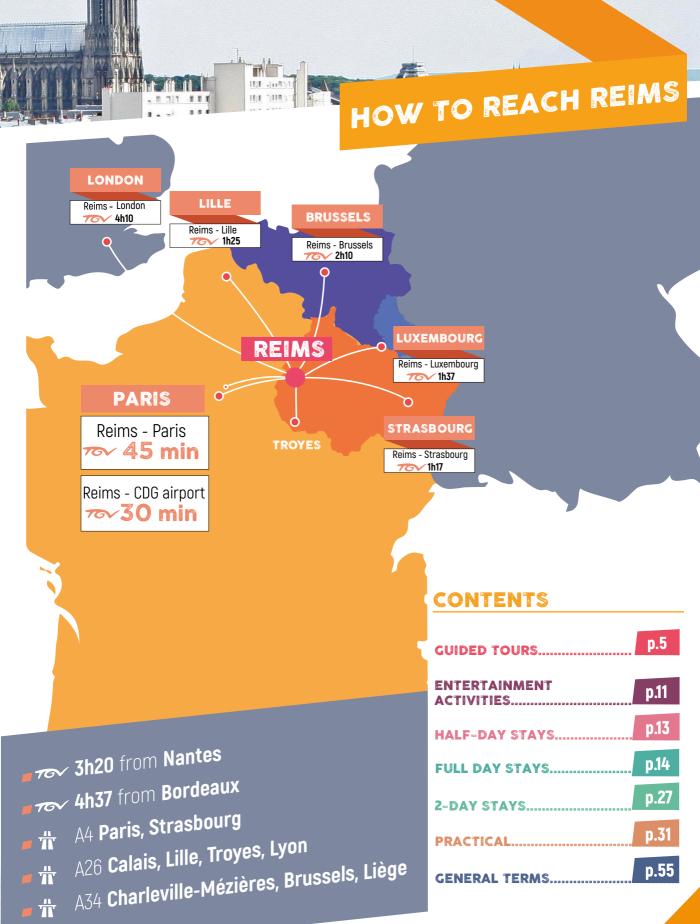
MANAÈLE GAI Sales Arre

OUR STRENGTHS

- Expert local knowledge of the destination
- A made to measure offer adapted to your expectations and those of your groups
- A privileged and unique representative follows up on your bookings
- Guided visits are arranged by guide lecturers
- Visuals and films on the destination and documentation are available
- Preferential prices on everything in the Tourist Office Shop







LIVE A SPARKLI

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UNESCO HERITAGE





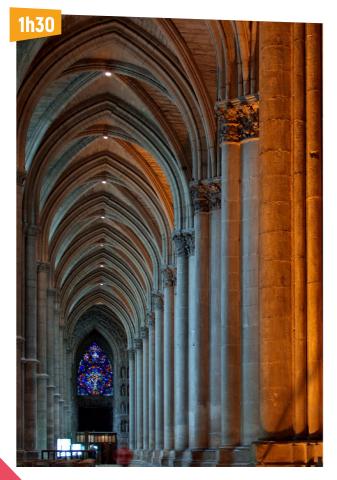


GUIDED TOURS

Let the experienced guide-lecturers of the Tourist Office share with you their passion for the territory and its heritage

NOTRE-DAME CATHEDRAL Splendour of a Cathedral

Notre-Dame de Reims, majestic Jewel of Gothic Art is an architectural marvel, the beauty of which will immerse you the first time you see it. This masterpiece of the 13th century is unique with its stylistic unity, its stained glass windows and its statues, including the emblematic Smiling Angel. The Baptism of Clovis around year 500 and the 25 coronations of the Kings of France in this major site of prestige and history have given the city the name of the Coronation City.



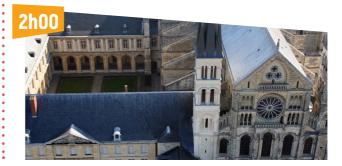
PALACE OF TAU **S** Treasures of the Cathedral

Re-live the opulence of the Coronations in the former Palace of the Archbishop of Reims and residence of the Kings of France. The Palace of Tau hosts the invaluable treasury of the Cathedral together with spectacular sculptures and statues.



SAINT-REMI BASILICA © The Coronation tradition

Leaf through fascinating pages of architecture with the resplendent Saint-Remi Basilica and its exceptional Benedictine Abbey. The Basilica is one of the most illustrious accomplishments of Romanesque Art in northern France. Built in the 11th century to protect the holly Ampulla, it hosts the tomb of Saint Remi, the bishop who baptised Clovis, the first King of the Franks..





SAINT-REMI HISTORY MUSEUM © Opulence of 17th and 18th century architecture

The former Royal Benedictine Abbey today hosts the Saint-Remi Museum of History and Archaeology. An architectural marvel awaits you with the sumptuous grand stairway, the façade of the inner courtyard, the cloister and the medieval parlour. The Museum presents important collections relating to the history of Reims from prehistory to the Second World War by way of Gallo-Roman archaeology.



CHEMIN-VERT GARDEN CITY ©

A reference model of urban planning after the war, the Chemin-Vert Garden City astonishes with its charm and the Alsatian style of its little houses built in this area for the families of workers. This walking tour will take you to the gates of the Church of Saint-Nicaise listed by UNESCO as a World Heritage Site and the subject of works by renowned artists such as René Lalique, Maurice Denis, Gustave Jaulmes....



MUSEUM OF FINE ARTS

The Museum of Fine Arts offers a historical overview of masterpieces illustrating the great artistic movements of the 16th-21st centuries, with paintings, sculptures, furniture and objects of art.

On the 1st floor, 17th century classical and baroque paintings are on display, along with 19th century landscapes from Corot to the impressionists, such as Monet and Renoir. On the ground floor are period rooms devoted to decorative arts.



GUIDED TOURS

FORT DE LA POMPELLE MUSEUM

Listed as a Historical Monument. Major centre of the resistance that remained under control by the Allies during the Great War of 1914-1918, the Fort de la Pompelle Museum has a rich collection of military artefacts, including 560 helmets and headdresses of the German Imperial Army. A way of performing the duty of remembrance.



FOUJITA CHAPEL

Enjoy the privilege of discovering in the illustrious heritage of Reims, the emblematic work of the stained glass windows and the fresco of the renowned Japanese painter Léonard Foujita. This chapel, built in a spirit of humility, preserves in its setting works inspired by refined Japanese tradition. Through their biblical scenes they testify to the fervour of Foujita who converted to Christianity following his tour of the Saint-Remi Basilica.



MUSEUM OF THE SURRENDER

Listed as a Historical Monument. It is in this former school converted to the HQ of General Eisenhower that on May 7, 1945, the act of surrender was signed by the armed forces of the 3rd Reich, ending the Second World War. This Museum which has preserved in its original condition the Map room rebaptised the Surrender Room enables you to return, through its archives, to a major historic day, symbol of a commitment to peace in the future.



GALLO-ROMAN CRYPTOPORTICUS

Through the underground tour of the Cryptoporticus where grain, olive oil, wine and other commodities were stored, vividly re-live the wealthy past of ancient Rome. A long half-buried gallery, the Cryptoporticus is an exceptional testimony of the 2nd century, originating from the ancient forum of the city, once the capital of the Roman imperial province of Gallia Belgica.





BOULINGRIN MARKET

Allow yourself to be entranced by this tour of the Boulingrin Market built in 1927 and listed as a Historical Monument. A building with architecture from between the wars that is distinctive for its avantgarde creativity and its amazing vaulted ceiling 19.85 meters high. The building is an integral part of the life of Reims with its market and its stalls which it welcomes every week for the pleasure of the inhabitants.



HISTORIC REIMS

Historic places that have been central to its citizens' activities are unmatched for plunging us into a city's past. Playing hideand-seek among the different areas will delight you during this transversal itinerary. Ancient, medieval, classical and modern..., hey, take a seat for a journey through two thousand years of the history of Reims!



THE MODERN HERITAGE OF REIMS

A fascinating tour of the centre of Reims, from the Cathedral to the Boulingrin Market by discovering the main building and the façades from 1920-1930 which shape with charm the architectural face of the city.



STREET NAMES TELL STORIES...

Here is a really original way of presenting the history of a city: through the street names. These names are often related to specific events or places that no longer exist. Thus, was Trois-Raisinets Street so named after an unusually poor grape harvest? Not at all! Tambour Street? You're stumped, right? Oh yes, and what about Jeanne d'Arc Street? That's easier, of course, but wouldn't it be fun to review your classics from time to time – especially when your tour is filled with anecdotes...



GUIDED TOURS

REIMS AT NIGHT...

Touring the historic centre of Reims after nightfall means enjoying an architectural heritage that is magnified by the play of lights and shadows. Reims at night is a city in black and white, in a way – to better immerse yourself in the atmosphere of centuries past, the history of which shall be told to you by your guide-lecturer.



IN THE FOOTSTEPS OF THE KINGS OF FRANCE

"How many kings have been crowned in Reims?" This is perhaps the question that will push you to open the doors of the Cathedral and of the neighbouring Palace of Tau during a (very) short but (very) rich itinerary dedicated to the Royal destiny of Reims. A destiny that was born with the baptism of Clovis fifteen centuries ago. Royal opulence is yours!



REIMS CITY TOUR

Your guide-lecturer will help you discover the architectural and historical heritage of the city on board your tour coach: Royal Square, Forum Square, Mars Gate - all the emblematic sites of the City that illustrate its fame as the historic home of the builders of the Coronation City, along with the most eminent architectural achievements that are representative of Art Deco and its Heritage from the 20th century.



THE CHAMPAGNE TOURIST ROUTE

The well-signposted Champagne Tourist Route winds among the vineyards, on the steep slopes where the villages, castles and churches perch. Over 15,000 wine growers cultivate 90% of the Champagne appellation region. Some of them produce their own wines (by themselves or in cooperatives); others sell their grapes to the Champagne houses with whom they have signed contracts lasting many years. Around Reims, you can explore the Massif de Saint-Thierry and the Ardre Valley to the west, the Mont de Berru to the east and the Montagne de Reims to the south.



FOR GUIDED TOURS

PRICES

duration	Mon. to Sat. VAT included	Sundays VAT included	Bank holidays VAT included
From 1 to 2 hours	€ 114	€ 171	€ 184
3 hours	€ 166	€ 248	€ 287
Half day: 4 hours	€ 203	€ 301	€ 367
Day: 8 hours	€ 380	€ 567	€ 728
Additional hour	€ 52	€ 77	€ 102
Admin. fees		€ 11	

Guided tour languages: French, German, English, Spanish, Italian, Dutch. Depending on availabilities:

Chinese, Japanese and Russian.

*Prices subject to 20 % VAT. ** See our General Terms.

Office de Tourisme du Grand Reims, a local organization for tourism authorized by order Tour operator registered N°IM051120001.

Special offer for schools: No administration fees from Monday to Friday (excluding bank holidays)

PRACTICAL INFORMATION ON GUIDED TOURS

Conditions for providing a guide-lecturer:

- The guide must be picked up and returned to the Reception at the Tourist Office, except by special arrangement.
- If the meeting place is elsewhere, the transportation charges for guides are the responsibility of the group.
- Please follow the schedule on your reservation agreement for optimal service.
- If the group arrives late, the tour will either be shortened without any reduction in the rate, or if the guide is available, the tour will be extended for an extra charge.
- The cost of transportation by bus is your responsibility. Tours are conducted using your vehicle.
- The Tourist Office reserves the right to change the schedule of your tour, for the smooth running of your day.
- ► Walking tour: 1 guide for 25 people
- Coach tour: 1 guide per coach

Further information Tel : +33 (0)3 26 77 45 15 groupes@reims-tourisme.com www.reims-tourisme.com

ENTERTAINMENT ACTIVITIES

Desire to share a good moment... Let yourself be charmed by these recreational and unusual activities

CULINARY WORKSHOP

Discover your hidden talents by cooking delicious dishes under the watchful eye of a Great Gourmet Chef and savour your accomplishments with lots of fun and high spirits!



HUNT FOR THE KING'S TREASURE Team Building Challenge

Entertaining, original and accessible to all, this activity associates the discovery of heritage as well as discussions, team cohesion, collective strategies, cooperation, solidarity... all in a friendly atmosphere!



Rates: Please ask us

REIMS BIKE TOUR Sport and Culture

Among friends or with the family, a beautiful idea for a sports and educational outing to discover the main monuments and districts of the city by bike. This guided tour can be completed in less than 2 hours over a distance of 10 km to 15 km.



Requirements: Limited to 15 people. Minimum age 10 years (must be accompanied by an adult). Bring your own bike. Helmet and safety vest not provided. Option of renting bikes on request. **Rates: Please ask us**



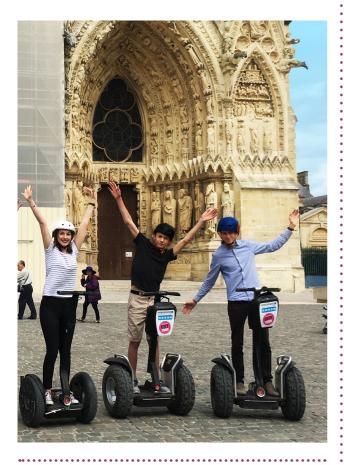
TRY THE SEGWAY EXPERIENCE

An urban walking tour of 1 to 1.5 hr, accompanied by your guide lecturer.

You can get around effortlessly and noiselessly on a Segway, a means of transportation on two wheels that is as recreational as ecological, on which you just have to lean back to move in the direction you want.

Your tour guide will provide you with a little training before you launch into your adventure.

An entertaining tour that is nothing but fun!



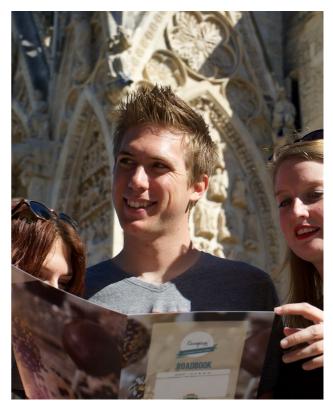
Option of a discovery tour through the vineyards (without a guide) Rates: Please ask us

TOUR REIMS TO DISCOVER ITS GOURMET PRODUCTS!

Entertaining and original, a tour of Reims to savour the best, handmade gourmet products of the region!

You will be welcomed in a 16th century Champagne cellar in the historic centre of Reims. After a short briefing around a glass of champagne, you will set off to discover the flavours & delights of the region.

With the aid of clues, each team will have 1.5 hrs to find the best producers.



Duration : about 2h From Tuesday to Saturday. Departures at 10 am, 3 pm and 4:30 pm. Ideal for teams of 8 to 120 participants. **Rates: Please ask us**

HALF-DAY STAYS

Extend your discovery through Reims and Champagne territories

REIMS, 360° TOUR OF THE ROYAL CITY

Comfortably settled into **a convertible weatherproof bus**, calmly gaze in wonder at the city and its monuments rich in history with the discovery of places that are not-to-be-missed, the testimony of a unique, priceless heritage.

Then let yourself be enchanted by the majesty of one of the most beautiful **Gothic cathedrals of Europe**, **Notre-Dame de Reims**.



Tour with commentary for 1.5 hours on a convertible weatherproof bus and guided tour of 1.5 hours of the Notre-Dame Cathedral conducted by a guide-lecturer. Scheduled duration: 3 hrs

Do not hesitate to consult us for custom package tours.

*TERMS

Do not circulate on Friday, Saturday and Sunday afternoons From € 13 incl. tax (basis 30 people)

REIMS, UNESCO TREASURES

The prestigious residence of Champagne, Reims invites you to **discover the world of Champagne** and one of its **prestigious Houses** where the secrets of making a world-renowned wine are perpetuated in the tradition of a state-of-the art know-how.

INCLUDING

- Guided tour of Champagne cellars, followed by a wine tasting
- Extend your discovery of the Royal City by another treasure built in the heart of the city
- Guided tour of Notre-Dame Cathedral An unforgettable scene awaits you with the splendour of its stained glass windows and its famous Smiling Angel.



*TERMS Coach driver free of charge From € 22 incl. tax (basis 30 people)

HERITAGE

Let yourself be tempted by these itineraries that invite you to make an authentic, colourful journey

UNESCO HERITAGE SITES

Take a journey through eight centuries of history and architecture with the tour of **Notre-Dame Cathedral** and **the Palace of Tau**, listed as a UNESCO World Heritage Site. Reims is also the seat of Champagne. Enter the world of a **Champagne House** and the secrets for making a sparkling wine of world renown.

INCLUDING

- Guided tour of Champagne cellars, followed by a wine tasting
- Lunch, drinks included
- Guided tour of Notre-Dame Cathedral

Masterpiece of the 13th century, one of the most beautiful Gothic cathedrals of Europe, unique by its stylistic unity, its stained glass windows and its statues.

Tour of the Palace of Tau

Formerly the Archbishops' Palace that holds the jewels of the Kings of France and the authentic statues from the Cathedral.





*TERMS Palace of Tau closed Mondays Coach driver free of charge Drinks: 1/4 wine, coffee From € 64 incl. tax (basis 30 people)

HERITAGE

REIMS, ROYAL CITY 🕥

Invitation to discover the Royal City with its exceptional sites listed as a UNESCO World Heritage.

INCLUDING

- Guided tour of Notre-Dame Cathedral
- Lunch, drinks included
- Guided tour of Champagne cellars, followed by a wine-tasting. Enter the world of a Champagne House and the secrets for making a sparkling wine of world renown.

Guided tour of Saint-Remi Basilica

The Basilica is one of the most illustrious accomplishments of Romanesque Art in Northern France.



*TERMS

Coach driver free of charge Drinks: 1/4 wine, coffee From € 58 incl. tax (basis 35 people)

SPLENDOURS OF ART DECO

This tour is a marvellous combination of the discovery of the **architectural heritage of the Reconstruction** of the 1920s incarnated by the emblematic artistic movement of Art Deco and Champagne as the symbol of the Art of Living in this area.

INCLUDING

Itinerant tour starting from the sublime Carnegie Library and arriving at the Boulingrin Market by exploring the main buildings of Reims after the Reconstruction.

Art Déco Tour conducted by a guide-lecturer

- Lunch, drinks included
- Guided tour of the Villa Demoiselle, As the flagship of a blend of Art nouveau and Art déco, Villa Demoiselle was built from 1904 to 1908 according to plans by the architect Louis Sorel. . A wine-tasting after the visit.



*TERMS Coach driver free of charge Drinks: 1/4 wine, coffee From € 62 incl. tax (basis 25 people)

THE ART OF WORK MEETING WITH A MASTER GLASS-MAKER

Heritage of ancestral know-how and transmission of an exceptional artistic trade. During the tour of the majestic Notre-Dame Cathedral, let yourself be captivated by its splendid stained glass windows suspended between the heaven and earth made by Master Glass-makers who perpetuated centuries of know-how. Your discovery will be extended by a fascinating encounter with a craftsman of light who dialogues with colours and materials.

INCLUDING

Guided tour of Notre-Dame Cathedral

Masterpiece of the 13th century, one of the most beautiful Gothic cathedrals of Europe, unique by its stylistic unity, its stained glass windows and its statues.

Lunch, drinks included

Meeting with a Master Glass-maker: presentation of his workshop, production techniques and stained glass windows under creation.





*TERMS Tour the workshop on weekdays only. Coach driver free of charge Drinks: 1/4 wine, coffee From € 42 incl. tax (basis 30 people)

HERITAGE

THE CHAMPAGNE AND CORONATION CITY

Go and discover the royal heritage and immerse yourself in fascinated history of the oldest champagne winegrowers' cooperative.

INCLUDING

- Guided tour of Notre-Dame Cathedral Masterpiece of the 13th century, one of the most beautiful Gothic cathedrals of Europe, unique by its stylistic unity, its stained glass windows and its statues
- Lunch, drinks included
- Guided tour of the Cité du Champagne beside the hillsides of Ay's vineyards, classified as a Unesco World Heritage Site.

Invitation to discover the oldest wine-producing cooperative in Champagne.

You will be taken through cellars that were dug right into the chalk over a century ago, between 1882 and 1884.

During the tour of museum of Champagne Traditional crafts and tools, discover the evolution of vine husbandry and of Champagne making process.

Enjoy wine-tasting with a breathtaking view of the hillsides ranked 100 % Grand Cru

The hillsides of Ay's vineyards, classified as a Unesco World Heritage Site.

*TERMS Coach driver free of charge From € 57 incl. tax (basis 35 people)







Live a unique experience in the heart of the C hampagne hillsides

SECRETS OF CHAMPAGNE

Encounter the people and the vineyards of Champagne and their exceptional know-how.

Discover the luxurious world of a Champagne House and the secrets of making a prestige wine. Aged by men and by nature to the rhythm of the seasons, champagne is made with the passion of vintners who love their "terroirs" and who follow the know-how initiated, according to legend, by Dom Pérignon.

INCLUDING

- Guided tour of Champagne cellars, followed by a wine-tasting.
- Lunch, drinks included
- Guided tour in the vineyard on the Champagne Tourist Route with its wine-producing villages nested in the heart of the grapevines. Stopover at a wine-producer's operation for a tour of the facilities, followed by a wine-tasting of a vintner's champagne.

Champagne Slopes, Houses and Cellars were listed as UNESCO World Heritage Sites in 2015.

*TERMS

Coach driver free of charge Drinks: 1/4 wine, coffee Guided tour in the vineyard with your own coach From € 69 incl. tax (basis 35 people)





VINEYARD

IN THE HEART OF THE CHAMPAGNE HILLSIDES

Total immersion in the beauty of the landscapes of Champagne and the Champagne Tourist Route.

Take the Champagne Tourist Route and hold your breath before the superb panoramic view of the Champagne Hillsides. You will then plunge into the heart of the culture of Champagne with the tour of the Phare de Verzenay (a lighthouse in the vineyards...) and of the Musée de la Vigne (Vine Museum), built in an idyllic setting.

INCLUDING

- Appointment in Chamery for an unusual tour with commentary on the Champagne Tourist Route. Ride a little train through the vineyards
- Lunch at the Caveau Lallement in a Champagne atmosphere, service in folklore
- Audioguided tour of the Verzenay Vine Museum. A 360° panoramic show, with the presentation of the skills for growing grapes in a sparkling musical ambiance



*TERMS

Coach driver free of charge Premium rate Sundays and bank holidays Drinks: 1 glass of champagne, 1/4 wine, coffee From € 52 incl. tax (basis 35 people)

SPARKLING ESCAPE IN CHAMPAGNE

Set off to discover the rich heritage and appreciate the unique landscapes of Champagne.

INCLUDING

Guided tour of Notre-Dame Cathedral

masterpiece of the 13th century, one of the most beautiful Gothic cathedrals of Europe, unique by its stylistic unity, its stained glass windows and its statues.

- Lunch in a restaurant of Reims
- Guided tour through the magnificent vineyards of Champagne. This marked itinerary will unveil a landscape of valleys and hillsides that shelter traditional champagne villages.

Cruise with commentary on the Marne

Departure from Cumières, you will sail gently to the rhythm of an old sternwheeler between the hillsides and the villages of Champagne.

Stopover at a wine-producer's operation for a tour of the facilities, followed by a wine-tasting of a vintner's champagne

Back to Reims - End of programme



*TERMS

Coach driver free of charge Drinks: 1/4 wine, coffee Guided tour in the vineyard with your own coach From € 63 incl. tax (basis 35 people)

NATURE

SUPERB NATURAL HERITAGE!

Take the time to stroll around and admire the superb landscapes offered to you during this day.

INCLUDING

- Cuided tour of Notre-Dame Cathedral, masterpiece of the 13th century, one of the most beautiful Gothic cathedrals of Europe, unique by its stylistic unity, its stained glass windows and its statues
- Lunch, drinks included
- Guided discovery of the Champagne vineyards in the heart of the hillsides listed as a UNESCO World Heritage Site. You will criss-cross the Champagne Tourist Route with its wine-making villages nested in the middle of the grapevines
- Discovery trip to the National Forest of Verzy, which is home to twisted, dwarf beeches that are unique in the world. A true curiosity that was awarded the National Label of "Forêt d'Exception" [Exceptional Forest] [®]
- Stopover at a wine-producer's operation for a tour of the facilities, followed by a wine-tasting of a vintner's champagne.

Back to Reims - End of programme



VINEYARDS & DISCOVERIES,

a label for Champagne

The *Vignobles & Découvertes* label was awarded in 2013 to the Montagne de Reims and the Massif de Saint-Thierry / Vallée de l'Ardre, the two production areas of the Champagne vineyards located on the outskirts of the City of Coronations. This national label, which covers around a hundred quality offerings around Reims.

*TERMS

Guided tour in the vineyard with your own coach Wear appropriate clothing for the forest tour. Coach driver free of charge Drinks: 1/4 wine, coffee Option of a picnic on request From € 56 incl. tax (basis 35 people)



Enter the festive world of Reims' cultural identity

GOURMET CHRISTMAS VILLAGE

Take the time to experience the Holiday Season with this invitation to stroll around a sparkling decor of colours, of strings of light and traditional wooden chalets in a warm, family atmosphere.

CHRISTMAS

INCLUDING

The history of Fossier Biscuits began in 1756 during the French monarchy. Reims Christmas Market is ranked the 3rd biggest Christmas market in France.

- Tour the Fossier Biscuit Factory and tasting. Discovery of the Maison Fossier and the workshops where the famous Pink Biscuit of Reims is made
- Lunch drinks included
- Open House at the Christmas Market in a festive, gourmet atmosphere



*TERMS

Tour of the Fossier Biscuit Factory on weekdays only. Coach driver free of charge Drinks: 1/4 wine, coffee From € 38 incl. tax (basis 30 people)

FAIRY CHRISTMAS VILLAGE

INCLUDING

- Tour of the Chocolate Factory. Presentation of the chocolatemaker's trade with a demonstration. During the tasting you will speak with the chocolate-maker's trade
- Guided tour of Notre-Dame Cathedral, one of the most beautiful Gothic cathedrals of Europe.
- Lunch drinks included
- Open house at the Christmas Village in a fairylike, festive atmosphere.



*TERMS Tour of the Chocolate Factory from Monday to Saturday. Coach driver free of charge Drinks: 1/4 wine, coffee From € 40 incl. tax (basis 35 people)



WORLD OF DELIGHTS

Gastronomic appointment in the Champagne and Coronation City.

INCLUDING

- Tour of the Fossier Biscuit Factory, the workshops for the manufacture and discovery of arti-sanal know-how. Tasting the famous Pink Biscuit of Reims, appreciated everywhere in the world.
- Tour of a leading Champagne House, discovery of the secrets of making a prestige wine and a know-how of excellence. Wine tasting
- Lunch, drinks included
- Cuided tour of Notre-Dame Cathedral, one of the most beautiful Gothic cathedrals of Europe.



*TERMS

Tour of the Fossier Biscuit Factory on weekdays only. Drinks: 1/4 wine, coffee Coach driver free of charge From € 59 incl. tax (basis 35 people)





Fossier Biscuit Factory Tour Enter the world of gourmet delights...

- Tour organised by appointment from Monday to Friday
- . Introductory film (English subtitles)
- . Duration of the visit: 1h15
- · Visit in French. Translator on request at the Tourist Office
- Free tasting and a tour of our factory warehouse

Guided gourmet tour to show you the secrets of how we make our products



Information and reservation BISCUITS FOSSIER

20 Rue Maurice Prévoteau - 51100 Reims - Tel : 33 (0) 3 26 40 67 67 - Fax : 33 (0) 3 26 47 04 48 - Mail : fossier@fossier.fr Online shop www.fossier.fr



MEMORIES OF THE GREAT WAR 1914-1918

Go back in time to the major historical sites of the First World War.

The Marne was one of the departments on the Western Front that suffered the most damage during 1914-1918. The tour of the Sites of Memory of the Great War is a tribute to the brave men who built the peace by their heroism.

INCLUDING

- Guided tour of the Fort de la Pompelle, listed as a Historical Monument. A major site of the resistance that remained in the hands of the Allies during the Great War of 1914-1918.
- Lunch, drinks included
- Departure for the Chemin des Dames

Stop at Fismes where you will discover the American bridge monument built after WW1. It celebrates today the memory of American troops came to liberate the city twice in September 1918 and August 1945.

- Guided Tour of the Chemin des Dames. Theatre of war sadly notorious for its bloody battles.
- Cuided Tour of the Caverne du Dragon. In the underground gloom, 15 meters below the surface and with an ambient temperature of 12°C, this unique place will plunge you through a spectacular set design of the daily life of a soldier during the First World War.

Back to Reims - End of programme

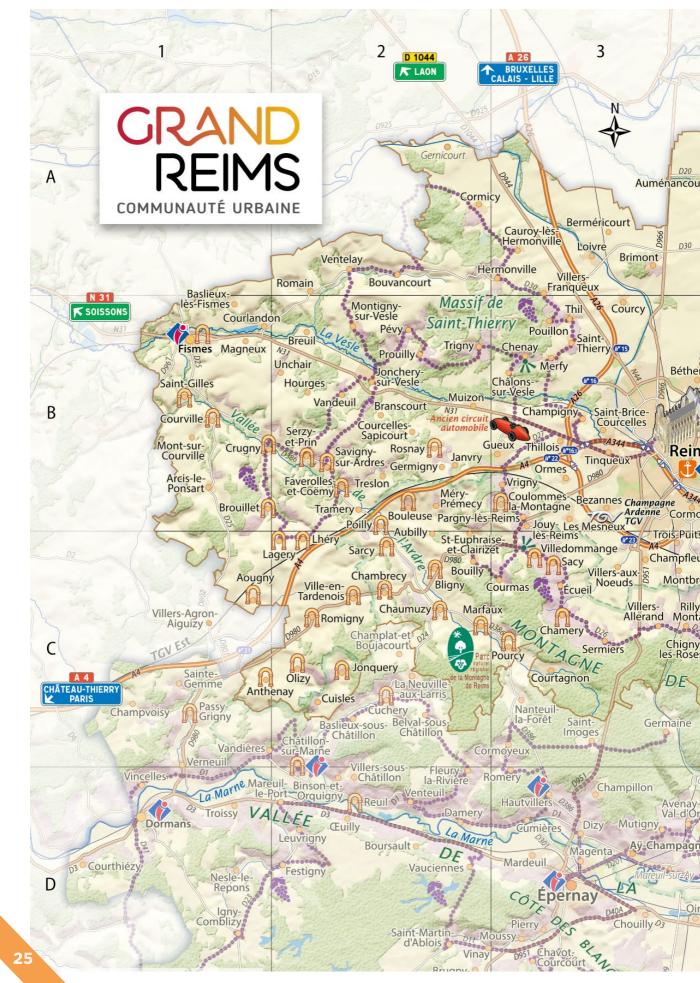
The Fort de la Pompelle is listed as a Historical Monument

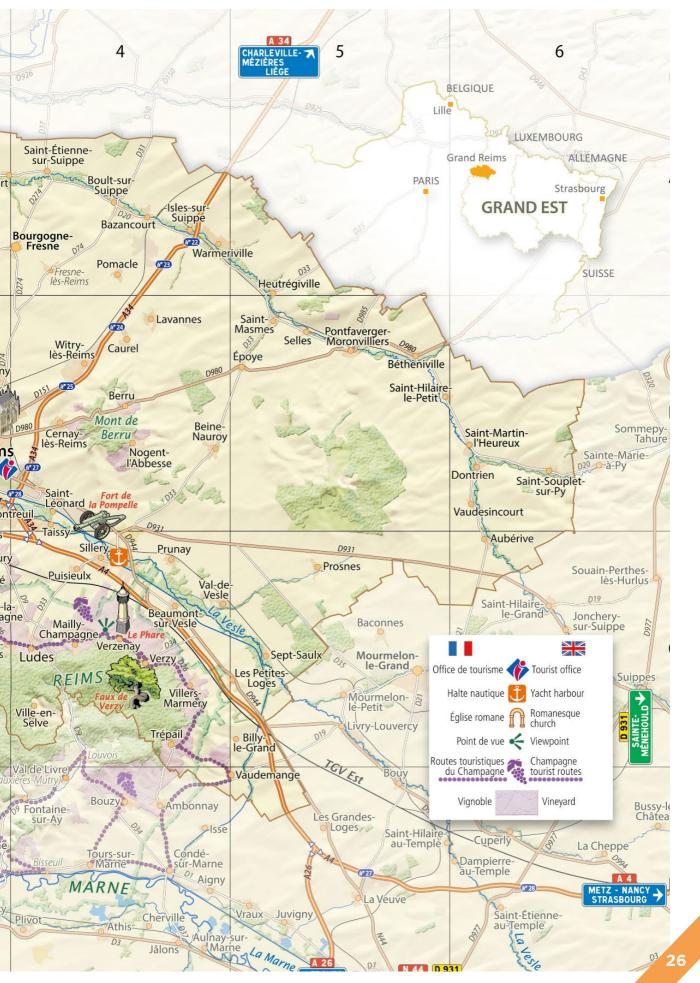
*TERMS Coach driver free of charge Fort de la Pompelle Museum closed Mondays Caverne du Dragon closed Tuesday mornings From € 59 incl. tax (basis 30 people)



CLUB HÔTELIER REIMS

PASSION & EXCELLENCE clubhotelier-reims.com





2-DAY STAYS

Our services are available to help you plan made-to-measure programmes to meet your expectations

DISCOVERY CRUISE IN THE VINEYARDS OF CHAMPAGNE

Ode to beauty and to wonder with the most beautiful heritages of Champagne.

After the tour of a jewel of Gothic art, Notre-Dame Cathedral, discover the Champagne heritage by entering the luxurious world of a Champagne House and the secrets of making a prestige wine. The exceptional panoramic view of the Champagne hillsides awaits you with a complete immersion in the vineyard and an unforgettable cruise.

INCLUDING

1st DAY AFTERNOON

- Guided tour of Notre-Dame Cathedral, masterpiece of the 13th century, one of the most beautiful Gothic cathedrals of Europe, unique by its stylistic unity, its stained glass windows and its statues.
- Tour a leading Champagne House, followed by a winetasting
- Check-in 3* Hotel
- Dinner and overnight

2nd DAY

- Guided tour through the magnificent vineyards of Champagne
- Cruise with lunch and commentary on the River Marne You will sail gently to the rhythm of an old sternwheeler between the hillsides and the villages of Champagne.

TERMS Accommodation in a 3 Hotel Drinks: 1/4 wine, coffee From € 196 incl. tax (basis 35 people)



SPECIAL DAY FOR THE GRAPE HARVEST AND SECRETS OF CHAMPAGNE

You will be astonished by this authentic experience nurtured by a meeting with the people who work with the Land and Wine. The wealth of the Living Heritage of Champagne and the splendour of a jewel of Gothic Art unite to offer a suspended moment.

INCLUDING

1st DAY

- Morning of the Grape Harvest with departure at dawn for the vineyards. Bucolic snack at the feet of the grapevines and a tour of the grape press.
- Lunch, drinks included
- Tour of the Champagne Cooperage. Presentation of the trade and the artisanal know-how of the cooper. Demonstration of barrel-making.
- Check-in 3* Hotel
- Dinner and overnight

2nd DAY

- Visit of the cellars of the famous Champagne, followed by a tasting
- Guided tour of Notre-Dame Cathedral, one of the most beautiful Gothic cathedrals of Europe.
- Lunch, drinks included

End of the program

igcup Option of proposing the grape harvest as an activity for the day.



*TERMS

Accommodation in 3* Hotel Drinks Lunch 1st Day: 1 glass of champagne, 1/4 wine and coffee Drinks Dinners 1st and 2nd Day: 1/4 wine and coffee From € 248 incl. tax (basis 35 people)





CABARET AND CHAMPAGNE

Feathers and sequins in the sparkling decor of the Music-Hall and the cultural setting of the Coronation City.

Festive holiday in the world of the Music Hall and Champagne! Rhinestones, effervescence, scintillating costumes, rivers of pearls and ornaments of precious stones. After an evening of enchanting festivities, extend the enchantment by discovering the luxurious world of a Champagne House and the secrets of making a prestige wine.

1st DAY AFTERNOON

- Guided tour of Notre-Dame Cathedral, one of the most beautiful Gothic cathedrals of Europe
- Check-in 3* Hotel
- Dinner Show at the Kabaret Champagne Music Hall in a sparkling, star-spangled atmosphere. Closes at 2:30 am
- Dinner and overnight

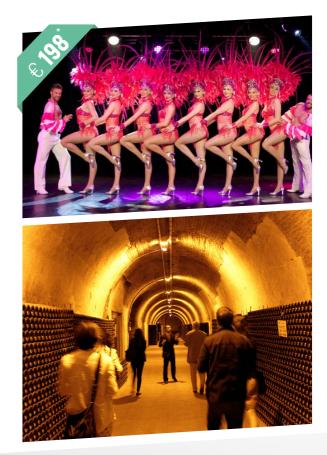
2nd DAY

- Visit of the cellars of a famous Champagne House, discovery of the secrets of making a prestige wine and a know-how of excellence. Wine tasting.
- Lunch, drinks included

End of programme

*TERMS

Drinks Dinner 1st Day: 1/2 champagne and 1/2 wine for 2 1/2 mineral water and coffee Drinks Lunch 2nd Day: 1/4 wine and coffee Prices from Monday to Thursday Premium rate the other days. From € 198 incl. tax (basis 35 people)





THANK YOU FOR YOUR CONFIDENCE

Enjoy special rates at the Tourist Office Shop



ARE YOU LOOKING FOR AN ORIGINAL GIFT?

Our team is on hand to advise you



ACCOMMODATIONS FOR GROUPS

To help you in the organization of your next trip, the Tourist Office offers a selection of accommodation suitable to groups

HOTELS IN REIMS





HÔTEL AU TAMBOUR ***

60 rue de Magneux - 51100 REIMS Tél. : 03 26 40 59 22 - Mail : contact@hotel-tambour.com www.hoteltambour.com

HÔTEL CRYSTAL **'

86 place Drouet d'Erlon - 51100 REIMS Tél.: 03 26 88 44 44 - Mail: reservation@hotel-crystal.fr www.hotel-crystal.fr

GRAND HÔTEL DU NORD ***

75 place Drouet d'Erlon - 51100 REIMS Tél.: 03 26 47 39 03 - Mail: contact@grandhoteldunord.fr www.hotel-nord-reims.com

CAMPANILE REIMS-CENTRE - CATHÉDRALE ***

37 boulevard Paul Doumer - 51100 REIMS Tél.: 03 26 40 01 08 - Mail: reims.centre@campanile.fr www.campanilereimscentrecathedrale.com

KYRIAD AND SPA REIMS-CENTRE

29 rue Buirette - 51100 REIMS Tél.: 03 26 47 39 39 - Mail: reims.centre@kyriad.fr www.kyriad.com

LE BRISTOL

74-80 place Drouet d'Erlon - 51100 REIMS Tél. : 03 26 40 52 25 Mail : reception@bristol-reims.com www.hotel-bristol-reims.fr

IBIS REIMS-CENTRE ***

28 boulevard Joffre - 51100 REIMS Tél.: 03 26 40 03 24 - Mail: H1422@accor.com www.ibis-hotels.com

B&B REIMS CENTRE GARE **

4 rue André Pingat - 51100 REIMS Tél. : 08 92 70 52 20 - Mail : bb_4562@hotelbb.com www.hotel-bb.com/fr/hotels/reims-centre-gare.htm



CLUB HÔTELIER

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CLUB HÔTELIER













PRACTICAL

HÔTEL CECYL **

24 rue Buirette - 51100 REIMS Tél. : 03 26 47 57 47 - Mail : reservation@hotel-cecyl.fr www.hotel-cecyl.fr

BRIT HÔTEL REIMS LA NEUVILLETTE

Rue Bertrand Russel - ZAC La Neuvillette - 51100 REIMS Tel. : 03 26 35 05 50 - Mail : reims-nord@brithotel.fr www.brithotel.fr/champagne-ardennes/reims-neuvillette



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APARTHOTELS

APPART'CITY REIMS PARC DES EXPOSITIONS **

17 rue Marie Marvingt - 51100 REIMS Tél. : 03 26 02 82 20 - Mail : reims-parcdesexpositions@appartcity.com www.appartcity.com

RESIDHOME REIMS-CENTRE ***

6 rue de Courcelles - 51100 REIMS Tél. : 03 26 78 17 81 - Mail : reims.centre@residhome.com www.residhome.com

APPART'CITY CONFORT REIMS-CENTRE ***

33 rue Ponsardin - 51100 REIMS Tél. : 03 10 73 10 70 - Mail : reims-centre@appartcity.com www.appartcity.com

SÉJOURS & AFFAIRES CLAIRMARAIS **

25 rue Édouard Mignot - 51100 REIMS Tél. : 03 26 07 74 63 - Mail : reims.clairmarais@sejours-affaires.com www.sejours-affaires.com

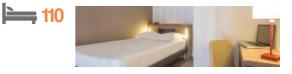
YOUTH HOSTEL

ÉTHIC ÉTAPES C.I.S. DE CHAMPAGNE

21 chaussée Bocquaine - 51100 REIMS Tél. : 03 26 40 52 60 - Mail : info@cis-reims.com www.cis-reims.com













REIMS SUBURBS HOTELS



PRACTICAL

IBIS BUDGET REIMS - THILLOIS **

Parc Millésime - RN 31 - 51370 THILLOIS Tél. : 08 92 68 08 73 www.ibisbudget.com

B&B REIMS - BEZANNES **

2 rue Henri Moissan - 51430 BEZANNES Tél.: 08 92 70 20 58 Mail: bb_4526@hotelbb.com www.hotel-bb.com/fr/hotels/reims-bezannes.htm

BLUE HÔTEL **

1 rue de Bernex - 51370 SAINT-BRICE-COURCELLES Tél.: 03 26 04 88 88 - Mail: contact@bluehotel.fr www.blue-hotel-reims.fr

BEST HÔTEL REIMS - LA POMPELLE *

Parc industriel La Pompelle - Rue Maurice Hollande 51689 REIMS CEDEX 2 Tél.: 03 26 82 72 10 - Mail: reims-pompelle@besthotel.fr www.besthotel.fr

PREMIÈRE CLASSE REIMS-OUEST - TINQUEUX *

2 avenue André Bourvil - 51430 TINQUEUX Tél. : 03 26 04 12 20 - Mail : premiereclasse.reimstingueux@shfrance.com www.premiere-classe-reims-tingueux.fr

F1 REIMS TINQUEUX *

16 rue d'AFN - 51430 TINQUEUX Tél. : 08 91 70 53 62 - Mail : H2323@accor.com www.hotelf1.com

FASTHÔTEL REIMS - TAISSY *

Parc d'activités - Rue Édouard Branly 51500 TAISSY Tél. : 03 26 03 40 44 - Mail : taissy@fasthotel.com www.fasthotel.com

PREMIÈRE CLASSE REIMS-SUD - MURIGNY

2 avenue de Champagne - 51100 REIMS Tél.: 03 26 36 60 12 - Mail: reims.murigny@premiereclasse.fr www.premiereclasse.com















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PREMIÈRE CLASSE REIMS EST - TAISSY

12 rue Édouard Branly - 51500 TAISSY Tél. : 03 26 82 15 61 - Mail : reims.taissy@premiereclasse.fr www.premiereclasse.com

REIMS SURROUNDING HOTELS

L'AUBERGE CHAMPENOISE ***

68 rue des Prieurés - 51530 MOUSSY Tél. : 03 26 54 03 48 - Mail : auberge-champenoise@wanadoo.fr www.auberge-champenoise.fr





A city tax per person and per night is applicable (subject to change during the year):

HOTEL 5*: € 3,00/pers/night HOTEL 2*: € 0,90/pers/night

HOTEL 4*: € 2,25/pers/night HOTEL 1*: € 0,75/pers/night HOTEL 3*: € 1,50/pers/night UNCLASSIFIED: € 0,75/pers/night

RESTAURANTS FOR GROUPS

To help you find a restaurant corresponding to your tastes, the Tourist Office has selected over 60 addresses. The Sales Department is at your service to help you in your choices

GASTRONOMY CUISINE

L' ASSIETTE CHAMPENOISE *** MICHELIN STARS

40 avenue Paul Vaillant-Couturier 51430 TINQUEUX Tél. : 03 26 84 64 64 - Mail : infos@assiettechampenoise.com www.assiettechampenoise.com 65



DOMAINE LES CRAYÈRES - RESTAURANT LE PARC ** MICHELIN STARS

64 boulevard Henry Vasnier - 51100 Reims Tél 03.26.24.90.00 - Mail : contact@lescrayeres.com www.lescrayeres.com LUB HÔTELIER



DOMAINE LES CRAYÈRES - BRASSERIE LE JARDIN

7 avenue du Général Giraud – 51100 Reims Tél 03.26.24.90.90 - Mail : contact@lescrayeres.com www.lescrayeres.com 



LE MILLÉNAIRE * MICHELIN STAR

4-6 rue Bertin - 51100 REIMS Tél. : 03 26 08 26 62 - Mail : reservations@lemillenaire.com www.lemillenaire.com

LA VIGNERAIE

12-14 rue de Thillois - 51100 REIMS Tél. : 03 26 88 67 27 - Mail : lavigneraie@bbox.fr www.vigneraie.com

LE JAMIN

18 boulevard Jamin - 51100 REIMS Tél. : 03 26 07 37 30 - Mail : eurl-jamin@wanadoo.fr www.lejamin.com

LES CHARMES - CUISINE BOURGEOISE

11 rue Brûlart - 51100 REIMS Tél. : 03 26 85 37 63 - Mail : contact@restaurantlescharmes.fr www.restaurantlescharmes.fr

LE SAINT-JULIEN

47 rue Eugène Desteuque - 51100 REIMS Tél. : 03 26 88 32 38 - Mail : restaurantlesaintjulien@orange.fr www.restaurantlesaintjulien.fr

LE PRÉ CHAMPENOIS

1 rue Jean-Jacques Rousseau - 51100 REIMS Tél. : 03 26 24 27 15 - Mail : lwantelet@numericable.fr www.leprechampenois.fr

BOCO

3 boulevard Général Leclerc - 51100 REIMS Tél. : 03 26 25 39 64 - Mail : bocauxreims@gmail.com www.boco.fr

TRADITIONAL CUISINE

CRU CHANZY

12 rue Chanzy - 51100 REIMS Tél. : 03 26 47 46 32 - Mail : reservation@cru-chanzy.fr www.cru-chanzy.fr























LA LOGE

35 rue Buirette - 51100 REIMS Tél. : 03 26 91 64 64 - Mail : contact@laloge-reims.com www.laloge-reims.com

LES SARMENTS

48 rue Léon Faucher - 51100 REIMS Tél. : 03 26 07 43 33 - Mail : reservation@lessarmentsreims.fr www.lessarmentsreims.fr

LE REM'

31 boulevard Paul Doumer - 51100 Reims Tél 03 26 84 49 56 - Mail : h1248@accor.com www.restaurantlerem.fr

LE CRYPTO

14 place du Forum - 51100 REIMS Tél. : 03 26 25 27 81-Mail : restaurantlecrypto@free.fr

ANNA S. LA TABLE AMOUREUSE

6 rue Gambetta - 51100 REIMS Tél. : 03 26 89 12 12 - Mail : latableannareims@orange.fr www.annas-latableamoureuse.com

MERCURE RESTAURANT LES VIGNOBLES

2 rue Gabriel Voisin - 51688 REIMS Tél. : 03 26 05 00 08 - Mail : h0363@accor.com www.mercure.com

LE SAINT-REMI

4 bis esplanade Fléchambault (Basilique Saint-Remi) 51100 REIMS Tél. : 03 26 09 79 57

AUX COTEAUX

86-88 place Drouet d'Erlon - 51100 REIMS Tél. : 03 26 47 08 79 - Mail : aux.coteaux@cegetel.net www.auxcoteaux.com



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LE HANGAR

3 rue des Goisses - Z.A. Les Blancs-Monts 51350 CORMONTREUIL Tél. : 03 26 24 22 50 - Mail : contact@lehangar51.com www.lehangar51.com

AU CUL DE POULE

46 boulevard Carteret - 51100 REIMS Tél. : 03 26 47 60 22 - Mail : auculdepoule@orange.fr www.auculdepoule.com

THE GLUE POT

49 place Drouet d'Erlon - 51100 REIMS Tél. : 03 26 47 36 46 - Mail : gluepot@wanadoo.fr

NOVOTEL CAFÉ

Hôtel Novotel - Route de Soissons 51430 TINQUEUX Tél. : 03 26 08 11 61 - Mail : H0428@accor.com www.novotel.com

COTÉ CUISINE

43 boulevard Foch - 51100 REIMS Tél. : 03 26 83 93 68 - Mail : contact@restaurant-cote-cuisine.com www.restaurant-cote-cuisine.com

L'ALAMBIC

63 bis rue de Chativesle - 51100 REIMS Tél. : 03 26 35 64 93 - Mail : alambic.restaurant@orange.fr www.restaurant-lalambic.fr

L'APOSTROPHE

59 place Drouet d'Erlon - 51100 REIMS Tél. : 03 26 79 19 89 - Mail : lapostrophe-reims@orange.fr www.restaurant-lapostrophe.com

KAROUSEL - KYRIAD PARC DES EXPOSITIONS

12 rue Gabriel Voisin - 51100 REIMS Tél. : 03 26 82 59 79 - Mail : kyriadreimsparcexpo@orange.fr www.kyriad-reims-est-parc-des-expositions.fr

























L'INSTANT IBIS STYLES REIMS-CENTRE

21 boulevard Paul Doumer - 51100 REIMS Tél. : 03 26 79 88 50 - Mail : H8714-RD@accor.com www.ibis-styles.com

BEST HÔTEL REIMS LA POMPELLE

Rue Maurice Hollande - Parc industriel La Pompelle 51689 REIMS CEDEX 2 Tél. : 03 26 82 72 10 - Mail : reims-pompelle@besthotel.fr www.besthotel.fr

CAMPANILE REIMS EST - TAISSY

10 rue Édouard Branly - 51500 TAISSY Tél. : 03 26 49 06 10 - Mail : reims.taissy@campanile.fr www.campanile-reims-est-taissy.com

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BRASSERIE

L' AFFAIRE

23 rue du Temple - 51100 REIMS Tél. : 03 51 01 70 72 - Mail : brasserie.laffaire@gmail.com

LES COCOTTES DU CUL DE POULE

70 rue de Cernay - 51100 REIMS Tél. : 03 26 47 99 57 - www.auculdepoule.com

LE LION DE BELFORT

Tél. : 03 26 47 48 17 - Mail : liondebelfort@orange.fr www.liondebelfort.com

BRASSERIE EXCELSIOR

96 place Drouet d'Erlon - 51100 REIMS Tél. : 03 26 91 40 50 - Mail : commercialreims@brasserie-excelsior.fr www.brasserie-excelsior-reims.fr

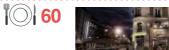
BRASSERIE DU BOULINGRIN

31 rue de Mars - 51100 REIMS Tél. : 03 26 40 96 22 - Mail : brasserie@boulingrin.fr www.boulingrin.fr



















BRASSERIE LE CARNOT

5 rue Carnot - 51100 REIMS Tél. : 03 26 47 69 31 - Mail : le-carnot-reims@orange.fr www.restaurant-lecarnot-reims.com

CAFÉ DU PALAIS

14 place Myron Herrick - 51100 REIMS Tél. : 03 26 47 52 54 www.cafedupalais.fr

RESTAURANT CAFÉ DE LA PAIX

25 place Drouet d'Erlon - 51100 REIMS Tél. : 03 26 47 00 45 - Mail : cafe.restaurant@hotel-lapaix.fr www.restaurant-cafe-de-la-paix.fr

LE BOUILLON DES HALLES

18 rue du Temple - 51100 REIMS Tél. : 03 26 77 08 55 - Mail : bouillondeshalles@gmail.com www.bouillondeshallesreims.fr

GOLF DE REIMS

Château des Dames de France - 51390 GUEUX Tél. : 03 26 05 46 11 - Mail : cristinaculanov@yahoo.com www.golf-de-reims.com

LES TROIS BRASSEURS

73 place Drouet d'Erlon - 51100 REIMS Tél. : 03 26 47 86 28 - Mail : les3brasseursreims@wanadoo.fr www.les3brasseurs-reims.com

BRASSERIE CONTI

93 place Drouet d'Erlon - 51100 REIMS Tél. : 03 26 40 39 35 Mail : reservation@grandhotelcontinental.com www.grandhotelcontinental.com

BRASSERIE LE CARDINAL

1 place des Martyrs de la Résistance 51100 REIMS Tél. : 03 26 40 33 19

























9 avenue Jean Jaurès - 51100 REIMS Tél. : 03 26 77 96 05 / 06 72 30 16 79 Mail : l-ardennais-sd@orange.fr www.brasserie-lardennais.fr	10 63
LE CAFÉ DE REIMS	
85 place Drouet d'Erlon - 51100 REIMS Tél. : 03 26 40 16 32 - Mail : f.t.f@orange.fr fr-fr.facebook.com/pages/Café-de-Reims	190
AU BUREAU	
9 place Cardinal Luçon - 51100 REIMS Tél. : 03 26 35 84 83 www.aubureau-reims-cathedrale.fr	180
ĽÉDITO	
74-80 place Drouet d'Erlon - 51100 REIMS Tél. : 03 26 40 33 06 - Mail : reception@bristol-reims.com www.restaurant-ledito-reims.fr	

THEME CUISINE

BRASSERIE L'ARDENNAIS

COURTEPAILLE REIMS - TINQUEUX

50 route de Soissons - 51430 TINQUEUX Tél. : 03 26 50 18 41 www.courtepaille.com

VAPEURS ET GOURMANDISES

22 place du Forum - 51100 REIMS Tél. : 03 51 24 57 32 Mail : vapeursetgourmandises@sfr.fr www.vapeursetgourmandises.fr



41 boulevard Foch - 51100 REIMS Tél. : 03 26 88 68 08 Mail : info@goldentulipreimslunivers.com www.lespark.com



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WORLD CUISINE

LE MAHARAJAH

13 rue de Thillois - 51100 REIMS Tél. : 03 26 88 74 42 - Mail : lemaharajah51@gmail.com www.lemaharajah51.fr

UN INDIEN DANS LA VILLE

7 place Drouet d'Erlon - 51100 REIMS Tél. : 03 26 47 32 73 www.unindiendanslaville.fr

LE LATIN

90 place Drouet d'Erlon- 51100 REIMS Tél. : 03 26 40 20 06 - Mail : lelatinreims@gmail.com

MATSURI

9 rue de Chativesle - 51100 REIMS Tél. : 03 26 86 10 10 www.matsuri.fr

CHE DIEGO

2 boulevard Jules César - 51100 REIMS Tél. : 03 26 07 83 51 www.che-diego.fr

PUNJAB

6 rue en Mémoire des Harkis - 51100 REIMS Tél. : 03 26 25 33 80 - Mail : contact@punjab-restaurant.fr www.punjab-reims.fr

ITALIAN CUISINE

IL DUOMO HOTEL HOLIDAY INN REIMS-CENTRE

46 rue Buirette - 51100 REIMS Tél. : 03 26 78 99 99 - Mail : restaurant@hireims.com www.holidayinn-reims.com

PIZZA SARDA

58 rue Gambetta - 51100 REIMS Tél. : 03 26 85 57 55







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LA TRATTORIA

45 rue Chanzy - 51100 REIMS Tél. : 03 26 61 87 37 - Mail : lwantelet@numericable.fr www.latrattoriareims.fr

EATING ON THE GO

GUST

7 rue de l'Arbalète - 51100 REIMS Tél.: 03 26 40 23 20 - Mail: contact@gust.fr www.gust.fr

FLUNCH

Centre commercial Carrefour 2 route de Cernay - 51100 REIMS Tél. : 03 26 89 20 53 - Mail : 1009@flunch.fr

LOU CREATIVE FOOD

1 rue Eugène Desteuque - 51100 REIMS Tél.: 03 26 89 20 53 - Mail: contact@loucreativefood.fr www.loucreativefood.fr

96

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RESTAURANTS IN REIMS SURROUNDINGS

L'AUBERGE CHAMPENOISE

68 rue des Prieurés - 51530 MOUSSY Tél.: 03 26 54 03 48 - Mail: auberge-champenoise@wanadoo.fr www.auberge-champenoise.fr

LE CHÂTEAU DE RILLY

38 rue de Reims - 51500 RILLY-LA-MONTAGNE Tél. : 03 26 07 53 21 - Mail : lechateauderilly@gmail.com www.lechateauderilly.com

LE RESTAURANT DE L'ABBAYE

114 rue de l'Église - 51160 HAUTVILLERS Tél : 03 26 59 44 79 / 06 60 55 94 81 - Mail : restaurant@abbayehautvillers.org www.abbayehautvillers.org







BIBLIOTHEOU

MUSEUMS AND SITES

LE VERGEUR MUSEUM-HOTEL

Splendid Mansion decorated with a beautiful Renaissance interior façade of the wealthy patron of Reims, Hugues Krafft, the Musée-Hôtel Le Vergeur owns the renowned engravings entitled "Apocalypse" and "Great Passion" by the German master Albrecht Dürer. The intimate set de-signs of the collections of furniture, works and objects of art reveal the former living rooms of the home of this man who loved arts and travel, a son of German traders of wine from Champagne.



36 place du Forum - Tel : 03 26 47 20 75 Closed Mondays and on 1 May, 14 July, 1 November and from 25 December to 1 January

REIMS CHAMPAGNE AUTOMOBILE MUSEUM

From the Marne taxi to the racing car, you will discover the development of the automobile in the 20th century. Nearly 230 vehicles, certain models having been manufactured in limited editions, are exhibited in what is one of the most important car museums in France.



84 avenue Georges Clemenceau Tel. 03 26 82 83 84

Open from 10am to 12pm and from 2pm to 6pm (to 5pm from November to March). Closed Tuesdays (except bank holidays), 25 December and from 31 December to mid-January.

MUSEUM OF LOCAL AERONAUTICS

Take off for a century of civil and military aviation with collections of articles from the former air base 112 of Reims and its surroundings.



Place de la Mairie - 51450 Bétheny Tel. 03 26 07 12 71 - www.ville-betheny.fr Open Tuesdays and Fridays from 2.30pm to 5.30pm and the 1st and 3rd Sundays of each month between April and October. Reservations required

LE CELLIER

The prestigious location of the most famous Champagne Houses that have succeeded one an-other since the 19th century, Le Cellier today incarnates an area for cultural exchanges and artistic expressions. The place where bottles of champagne were kept before shipment during the era of the development of the champagne industry, Le Cellier was the property of the Mumm Family, then that of the Maison Veuve Cliquot-Ponsardin, the Syndicat du Commerce et des Vins de Champagne, the Maison Fournier and Champagne Jacquard. Ranked as a Historical Monument.



4 bis rue de Mars - Tel. 03 26 24 58 20

HOTEL SAINT JEAN-BAPTISTE DE LA SALLE

An exhibition presents the history of the Institute of the Brothers of Christian Schools and its founder, Jean-Baptiste de La Salle, who was born here in 1651. Construction of the Hôtel de La Salle began in 1545. The building features various decorative motifs in keeping with the tastes of the Renaissance.



4 bis rue de l'Arbalète - Tel. 03 26 97 34 79 Visits available in French, English and Spanish, from Tuesday to Saturday from 2pm to 5pm. Open for groups in January and February by reservation.

PLANETARIUM

The planetarium uses its dome as a screen to reproduce the starry sky using a set of screening devices. Visitors can gain many insights into the stars from the plentiful information provided on the subject of astronomy.



49 avenue Général de Gaulle Tel. 03 26 35 34 70 Private sessions for groups during the week, only by reservation.

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FRAC CHAMPAGNE-ARDENNE

The Regional Collections of Modern Art (FRAC) has as its aim the building-up and diffusion of a collection of modern works of art, the programming and the realization of temporary exhibitions and the organization of events to increase awareness of modern art for the widest possible audience.



1 place Museux - Tel. 03 26 05 78 32 Open from 2pm to 6pm except Mondays and Tuesdays. Closed 1 January, 1 May, 14 July, from 3 to 16 August. 1 and 11 November and 25 December.

CARNEGIE LIBRARY

The Carnegie Library was built during the 1920s by Max Sainsaulieu. It was financed by a grant from the American steel magnate, Andrew Carnegie. This is the main Art Deco building in Reims. The arcade is decorated with mosaics. The entrance hall is adorned with marble and onyx and a hanging lamp. Mosaics, skylights and stained glass windows.



2 place Carnegie Closed on Monday, Thursday morning and Sunday

CITY HALL

The town hall is one of Reims' most remarkable buildings. Built mostly around 1630, it was completed in the 19th century. The symmetrical composition of the final building uses all the ele-ments of the second French Renaissance architecture. It displays an in-relief equestrian sculpture of Louis XIII in its front.



9 place de l'Hôtel de Ville Tel. 03 26 77 78 79 - www.reims.fr Open from Monday to Friday from 8:30 am to 12 pm and from 1:30 pm to 5 pm.

MARS GATE

The last remains of the four monumental arches built around the year 200 are located at the gates of Reims which was known as Durocortorum in ancient Roman times.



Place de la République Under refurbishment until late 2017

SAINT-NICAISE HILL

Remains of former ramparts of the medieval fortified city.



Place des Droits-de-l'Homme

FORMER JESUIT COLLEGE

It houses the Euro-American Sciences Po campus. The Former Jesuit College is a 17thcentury complex of buildings comprising a magnificent library, also from the 17th century, and a refectory decorated with woodwork and paintings by Jean Hélart recounting the lives of St Ignatius of Loyola and St Francis Xavier.



1 place Museux

PRINCIPAL STAGES

LE CIRQUE AND LE MANÈGE DE REIMS

National scene



2 boulevard Général Leclerc Tel. 03 26 47 30 40 - www.manegedereims.

LA COMÉDIE DE REIMS

National Centre of Dramatic Arts



3 chaussée Bocquaine Tel. 03 26 48 49 00 - www.lacomediedereims.

LA CARTONNERIE

Concert hall and recording studio



84 rue Docteur Lemoine Tel. 03 26 36 72 40 - www.cartonnerie.fr

PARKS AND GARDENS

THE GREEN CORRIDOR

Area of greenery extending over 650 hectares in the city hugging the banks of the canal. A lush green road 12 km-long, reserved for pedestrians, roller-skaters, sports fans and cyclists, allows you to yield to total relaxation. This immense natural park offers a program of beautiful ecological walks for families.



www.grandreims.fr

THE REIMS MOUNTAIN REGIONAL NATURE PARK

Forêt d'Exception[®] Montagne de Reims

Located just outside the city, the Montagne de Reims ("Reims Mountain") offers hiking possibilities. The park's rich flora and fauna, as well as such unique natural treasures as the Faux de Verzy beech forest, are the result of varied soils and numerous exhibitions.



Chemin de Nanteuil - 51480 Pourcy Tel. 03 26 59 44 44

THE FAUX DE VERZY

A forest road enables you to admire the mysterious Faux de Verzy which every year attracts crowds of curious visitors and botanists. These surprising specimens are beech trees in the form of giant natural bonsai trees, the origin of which remains a mystery. A walking tour in a natural setting inspired by enchanted forests and legends of druids.



84 rue Docteur Lemoine Tel. 03 26 36 72 40 - www.cartonnerie.fr

CORMICY - RURAL COMMUNE

Cormicy, a town of great historical interest, is the only "Cité de Caractère" that was entirely destroyed during the First World War. Surrounded by the vineyards of Champagne a few kilometres North of Reims, Cormicy was totally destroyed in 1914-1918.

During the decade of 1920-1930, its reconstruction was exemplary. Its medieval layout was retained in its broad outlines and its architecture is typically urban and non-rural.





Discover the Saint-Nicaise Hill in Reims, one of the three representative ensembles granted World Heritage status. Once a shaft for the extraction of chalk mined during the medieval era, the underground galleries of the Saint-Nicaise Hill were converted into wine cellars by the Champagne Houses of Vranken Pommery, Taittinger, Veuve Clicquot, Ruinart, Charles Heidsieck and G.H. Martel, owing to their optimal conditions for the aging of champagne.

The bottles, kept at a constant temperature during the year, with a high rate of hygrometry and protection from light, thus preserve their qualities of harmony, freshness and effervescence.



CHAMPAGNE LANSON

Champagne Lanson invites you to discover its brand new introductory tour that takes you from the vine to the glass in central Reims.



66 rue de Courlancy Tel. 03 26 78 50 50 mail : visites@champagnelanson.com www.lanson.fr

CHAMPAGNE G.H. MUMM CLUB HÖTELLER

The visit to the cellars leads you through this exceptional site and outlines the main steps in the development of Champagne G.H. Mumm. You will also discover one of the most comprehensive museums about the different Champagne trades.



34 rue du Champ de Mars Tel. 03 26 49 59 70 guides@mumm.com www.mumm.com

CHAMPAGNE G.H. MARTEL

While maintaining its intimate family side, Champagne G.H. Martel opens up its beautiful medieval chalk pits dug between the 4th and 15th century, its Champagne ecomuseum and its 18th buildings.



17 rue des Créneaux Tel. 03 26 82 70 67 boutique@champagnemartel.com www.champagnemartel.com *Reopening in 2018.*

CHAMPAGNE POMMERY

Unique in Champagne, this Elizabethan-style estate was conceived and built by Madame Pommery in the 19th century. Through a guided tour of the cellars, discover some of our Gallo-Roman chalk pits and our exhibition of contemporary art.



5 place Général Gouraud Tel. 03 26 61 62 55/56 visite@vrankenpommery.fr www.pommery.tickeasy.com

CHAMPAGNE TAITTINGER

Taittinger is one of the last great Champagne houses to have retained its independence and bear the name of its owners and managers, guaranteeing its expertise remains intact and of a style characterised by a high proportion of chardonnay, synonymous with finesse and elegance in the Champagne region.



9 place Saint=Nicaise Tel. 03 26 85 84 33 visites@taittinger.fr www.cellars-booking.taittinger.fr

CHAMPAGNE VEUVE CLICQUOT

Discover the Veuve Clicquot Champagne House's magnificent crayères or old quarries, important relics of the region's rich past.



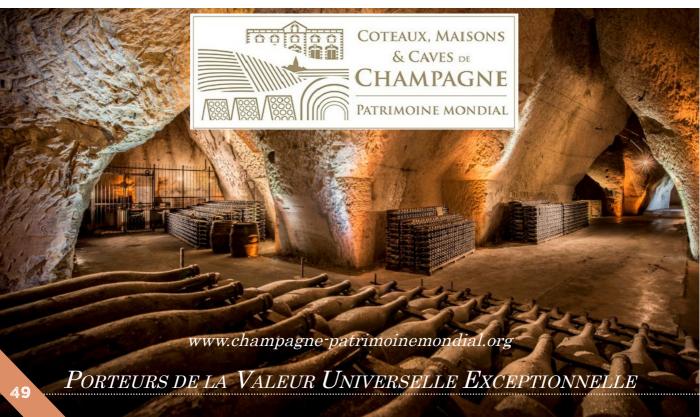
1 place des Droits de l'Homme Tel. 03 26 89 53 90 visitscenter@veuve-clicquot.fr www.veuve-clicquot.com

CHAMPAGNE RUINART

The famous Ruinart cellars are a fascinating spectacle: an impressive staircase plunges into a network of galleries leading to former chalk pits and where millions of bottles are stored. Tasting of two cuvées of your choice, including the vintage prestige cuvée Dom Ruinart, in a private room.



4 rue des Crayères Tel. 03 26 77 51 52 www.ruinart.com





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- · L'espace boutique et dégustation des Champagnes de vignerons
- ${\boldsymbol \cdot}$ Nouveauté : Le jardin panoramique, aménagé tel un jardin au bord d'un littoral

A WONDERFUL PLACE TO DISCOVER THE CHAMPAGNE REGION

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+33 03 26 07 87 87 lepharedeverzenay.com

*L'abus d'alcool est dangeureux pour la santé. À consommer avec modération.





BUSINESS TOURISM

45 min from the Paris-Est station by the TGV express train and 30 min from the Charles De Gaulle airport, Reims has all the advantages for the smooth running of your business events.

REIMS CONVENTION BUREAU AT THE TOURIST OFFICE

The Convention Bureau is your direct contact to host and organize events in and around our city.

Our priority is to provide an adapted solution to your needs.

Using our wide experience, we study the feasibility of your project, give advice on the choice of infrastructures available, help you find a location, call on the help of institutional players and bring you a wide range of services (technical services, catering, transport, accommodation, activities, visits, etc.) to make sure your event in Reims is a success.





INFORMATION Reims Convention Bureau Tel.: +33 (0)3 26 77 45 30 congres@reims-tourisme.com www.reims-convention-bureau.com

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RÉSERVATION Office de tourisme

_Cathédrale

Tel. : 03 26 77 45 00 www.reimscitypass.com





PRACTICAL INFORMATION

VILLE DE REIMS

Place de l'Hôtel de Ville - 51100 Reims Tel.: 03 26 77 78 79 - www.reims.fr

LE TRÉSOR

Culture info point, open Thuesday through Saturday between noon and 7pm. Sunday between 2pm to 7pm. Tel.: 03 26 77 77 76 - www.infoculture-reims.fr

DIRECTION RÉGIONALE DES AFFAIRES CULTURELLES GRAND EST

Place de l'Hôtel de Ville - 51100 Reims Tel.: 03 26 77 78 79 - www.culturecommunication.gouv.fr

REIMS ÉVÈNEMENTS

Convention Centre and Exhibition Park Tel.: 03 26 77 44 44 www.reims-evenements.fr

AGENCE DE DÉVELOPPEMENT TOURISTIQUE (ADT) DE LA MARNE

Tel.: 03 26 68 37 52 www.tourisme-en-champagne.com

COMITE RÉGIONAL DU TOURISME

DE CHAMPAGNE-ARDENNE

Tel.: 03 26 21 85 80 www.tourisme-champagne-ardenne.com

COMITÉ INTERPROFESSIONNEL DU VIN DE CHAMPAGNE (CIVC)

Tel.: 03 26 51 19 30 - www.champagne.fr

INCOMING AGENCIES

CHAMPAGNE CONNECTION

30 rue Buirette - 51100 Reims Tel.: + 33 (0)3 26 87 89 19 info@champagne-connection.com

LE BEAU VOYAGE

142 rue de Vesle - 51100 Reims Tel.: + 33 (0)3 26 88 42 01 Iebeauvoyage@wanadoo.fr

VOYAGES MICHAUD

55 rue des Capucins - 51100 Reims Tel.: + 33 (0)3 26 91 00 91 contact@geovisions-reims.fr

JACQUESON TOURISME REIMS

6 rue des Élus - 51100 Reims Tel.: + 33 (0)3 26 47 62 67 agence.reims@jacqueson.net

NB : Non-exhaustive list

GETTING

CAR PARKS

5 underground parking with the 1st hour free! www.cpa-champagneparcauto.com

CATHÉDRALE

Access from 7am to 1am (except Sundays and holidays). Exit 24h/24 and 7d/7 - Tel.: 03 26 05 40 06



BUIRETTE

Access from 7am to 1am (except Sundays and holidays). Exit 24h/24 and 7d/7 - Tel.: 03 26 05 40 07



ERLON

Access and exit 24h/24 and 7d/7 Tel.: 03 26 05 40 08



HÔTEL DE VILLE

Access from 7am to 1am (except Sundays and holidays). Exit 24h/24 and 7d/7 - Tel.: 03 26 05 40 08



GAMBETTA

Access from 7am to 1am (except Sundays and holidays). Exit 24h/24 and 7d/7 - Tel.: 03 26 05 40 06



TRANSPORT IN REIMS

CITURA

Citura provides public transportation (tram and bus) in Reims. 6 rue Chanzy Tel.: + 33 (0)800 003 038 www.citura.fr

AGC TAXI REIMS

Tel.: 07 64 08 82 81 taximagali@wanadoo.fr

H.M PRESTIGE VTC

h.m.prestige-vtc@outlook.fr Tel.: 06 59 26 68 83

EDONYS LIMOUSINE & TRAVEL

Tel.: 03 26 35 15 67 Fax : 03 26 36 19 88 contact@edonys-limousine.com www.edonys-limousine.com

CHAUFFEURS DE MAÎTRE

Tel. : 06 60 43 70 39 sbazin@chauffeursdemaitre.com www.chauffeursdemaitre.com

SIXT REIMS TGV

h.m.prestige-vtc@outlook.fr Tel.: 06 59 26 68 83

CHAUFFEUR LOCATION SERVICES

7 rue du Marais 51500 TAISSY Tel.: 06 12 06 96 75 chauffeur-location-services@wanadoo.fr www.chauffeur-location-services.com

BIKE RENTAL

BIKE ENERGY

Place Cardinal Luçon Tel.: 06 71 29 16 69 contact@bikeenergy.com www.bikeenergy.com

MANU LOCA VÉLO

59 bis rue Marie-Clémence Fouriaux Tel.: 06 51 27 24 10 or 06 51 97 21 33 manulocavelo@hotmail.fr loca-velo-reims-51.e-monsite.com



HOW TO REACH REIMS CITY CENTRE BY COACH





GENERAL TERMS

Article 1

Authorized Tourist Offices, under the French law passed on 22nd July 2009, may handle bookings and sales for all types of services, leisure and general tourist activities within the area where they operate. They help the general public by offering a range of tourism services. Tourist Offices are local bodies that promote tourism, which can be used by suppliers of services who are not members of the tourist office and who have signed with them an agency agreement. Within this framework, the Tourist Office wishes to be able to sell various services for guided tours and tourist packages, which will be governed by the present general terms and conditions of sale.

Article 2 – Liability

The Tourist Office which offers services to a customer is the only body which this customer will deal with and is responsible to the customer for the services booked being carried out and for any obligations arising from the present terms and sales conditions. The Tourist Office cannot be held liable if the services booked are not carried out or are only partially carried out or if the obligations stipulated in the present terms and sales conditions are not fulfilled or are only partially fulfilled because of fortuitous events, because of «force majeure», because of what the customer has failed to carry out or errors on the customer's part, or because of unforeseeable and unavoidable events caused by a third party not involved in supplying the services.

Article 3 – Drawning up the contract

All bookings made by the customer presuppose that the customer accepts the present terms and sales conditions without restriction or reserve.

If the customer considers that they have insufficient information about the details of the services they wish to book, before proceeding with any booking they may request additional information from the Tourist Office.

When making a booking, the customer implicitly acknowledges that they have obtained the information they required about the nature and features of the services booked.

With regard to guided tours, the services contract becomes firm and final when the client returns the duly signed estimate to the Tourist Office and pays the total price of the guided tours ordered at the rates in effect before the date of the said service.

With regard to packages, the services contract becomes firm when the client returns the duly completed and signed booking contract to the Tourist Office together with a down payment equal to 30% of the total price. If the package is booked fewer than 30 days before it is due to start, full payment is required at the time of booking.

In the event that the customer requests additional services, according to the terms laid down in article 7 of the present general terms and sales conditions, the booking contract becomes firm when the client returns the signed estimate to the Tourist Office and agrees to the above payment terms. Until these conditions have been fulfilled, the services contract is not deemed to have been drawn up and the Tourist Office will be in no way obliged to carry out the services booked.

For several-day packages and additional services, the booking contract and 30% deposit must reach the Tourist Office at least sixty (60) days before arriving in Reims.

For day packages and guided tours the above documents must be returned to the Tourist Office at least thirty (30) days before the date of arrival in Reims.

As soon as the services contract is drawn up according to the terms outlined above, it may no longer be subject to any alteration either by the customer or the Tourist Office, unless the parties agree to this, except under the terms stipulated hereinafter in the present general terms and sales conditions and except in the event of

«force majeure».

For additional packages and services, upon receiving an invoice from the Tourist Office the client agrees to pay the balance 15 days before the start of the service. The invoice will include the final price due and take the number of people announced into account. If the balance is not paid by the agreed-upon date, the package will be considered cancelled and the deposit will not be refunded.

Article 4 - Prices

The prices shown on the price lists include all taxes for the services listed there and such as they are described in the Tourist Office's brochure entitled « guided tours and packages for groups ».

With regard to guided tours, the prices include:

 provision of one or more guides of the Tourist Office (guides meet their groups at our offices right next to the cathedral).
 However, prices do not include meals or entrance to the museums and champagne houses. With regard to guided tours, prices cover consecutive hours and any hour that has been started must be paid for.

With regard to packages, prices include (according to the chosen package, as described in all commercial documents issued by the Tourist Office):

 provision of one or more guides of the Tourist Office (guides meet their groups at our offices right next to the cathedral),

 meal[s] with or without drinks, depending on the package chosen, as it is described in the Tourist Office's sales

documents - entrance to the museums mentioned, unless otherwise mentioned in the Tourist Office's sales documents

- entrance to wine cellars mentioned,

 accommodation (according to the chosen package, as described in all commercial documents issued by the Tourist Office).

Prices do not include the tourist tax, which must be paid directly to the accommodating establishment.

Prices do not include the rights payable to the SACEM (society that protects the rights of music authors, composers and publishers) unless mentioned in the programme.

For groups, prices are given for groups that provide their own vehicle, fit with a public address system and a seat for the quide.

Regarding the price of packages mentioned in brochure, the price indicated is per person and is based on a minimum of thirty (30) people without fees.

Consequently, should the group be under 30 people, the client must contact the Tourist Office Sales Department in order to be informed about rates on various bases.

With regard to additional services, the price includes all the services which appear on the quotation.

The prices shown on the price lists are valid for guided tours and packages delivered during the year 2017 i.e. from January1st to December 31st 2017 (rates subject to change in 2017). Economic fluctuations may result in changes in rates and services.

Article 5 – Terms and conditions for carrying out services

The duration of the service is stipulated in the booking contract or the quotation which has been filled in and signed by the client. Given the specific nature of the service it cannot under any circumstances be extended after the service's date of expiry.

So that the service can be carried out correctly, the customer must arrive on the date specified and at the times given in the booking contract or quotation.

The meeting place with our guides is at the reception of the Tourist Office (in front of Médiathèque Falala. If a meeting place is agreed outside the city centre for visits outside of Reims, any transport costs to the meeting place will be borne by the customer.

Should any delay occur, the client undertakes to inform the Tourist Office by telephone (Sales Department - tel: 33(0)3 26 77 45 15).

In the event of any delay, without this in any way justifying any price reduction or reimbursement to the client, the services will be shortened or may be extended depending on the guide's availability, it being stipulated that in the event of any extension the client undertakes to pay an additional fee for the service corresponding to the extra time worked by the guide compared to the projected time for the service based on current prices.

Regarding additional services, if the client wants to book any accommodation, hotel bedrooms must be vacated at the latest by 12.00 noon on the scheduled day of departure.

Visits to monuments, museums and other establishments depend on their opening hours and closing days.

In the event of any unforeseen closure, the Tourist Office cannot in any way be held liable for a visit not taking place as this unforeseen closure is deemed to be a fortuitous event.

Furthermore, with regard to visiting churches, visits cannot be organized inside the buildings on Sunday mornings because of the services taking place.

Likewise, if a visit inside a church is not possible because of an unplanned religious ceremony, the Tourist Office cannot in any way be held liable for a visit not taking place inside as this circumstance is deemed to be a fortuitous event.

Concerning group visits, the number of guides to be allocated is one guide for a maximum of thirty [30] people, whereas it is specified that for walking tours, the number of guides allocated is one guide for a maximum of twenty five [25] people.

Within the context of group visits, if the client does not provide a vehicle fit with public address system and a seat for the guide, the guide is entitled to refuse to undertake the visit, and the client expressly acknowledges and accepts this.

Article 6 - Exchange vouchers

As soon as the contract and payment in full is received, under the terms set out in article 3 of the present general terms and sales conditions, the Tourist Office will forward exchange vouchers to the client, to be handed over to the suppliers of services which the client will be dealing with.

However, depending on the time interval between the date of payment and the date of the trip, these vouchers may be given to the customer directly on their arrival.



Article 7 - Additional services

If the client wishes to use any services additional to those suggested in the Tourist Office commercial documents and price lists, the customer will need to contact the Tourist Office so that a detailed quotation can be prepared and sent to the client covering all the services requested.

As additional services, the Tourist Office can amongst others book and accept payment for hotel accommodation or meals in establishments of Reims and, for group visits, hire a coach, if the client cannot provide for a vehicle fit with a public address system, without these additional services being restrictive.

The terms, and in particular the terms of payment, for these additional services will be set out in the quotation sent to the customer.

Article 8 - When the client cancels

The Tourist Office must be notified of any partial or complete cancellation by registered letter with acknowledgement of receipt.

A partial cancellation means that a client cancels part of the service booked or if the number of participants is less than the number mentioned in the booking contract or quotation. In the event of the client making a partial or complete cancellation, the Tourist Office is fully entitled to charge the client penalty payments in the terms set out below: For half-day and without accommodation programs:

 If the partial or complete cancellation occurs more than 15 days before the service is due to start, the Tourist Office will not apply any penalty payment and will reimburse the deposit paid, except reservation fees.

If the partial or complete cancellation occurs between the 15th and the 8th day before the service is due to start, the Tourist Office shall retain a sum equal to 50% of the full price.
If the partial or complete cancellation occurs between the 7th and the 3rd day before the service is due to start, the Tourist Office shall retain a sum equal to 80% of the full price.
If the partial or complete cancellation occurs fewer than 3 days before the service is due to start, the Tourist Office shall retain the full price.

If the deposit paid to the Tourist Office is insufficient to cover the total amount of penalty payments owing to it, then the Tourist Office will send the customer an invoice for these penalty payments.

For programs with accommodation:

 If the partial or complete cancellation occurs more than 30 days before the service is due to start, the Tourist Office will not apply any penalty payment and will reimburse the deposit paid, except reservation fees. However, this more than 30 day delay could increase according to the sales conditions of the involved service providers.

If the partial or complete cancellation occurs between the 30th and the 21st day before the service is due to start, the Tourist Office shall retain a sum equal to 30% of the full price.
If the partial or complete cancellation occurs between the 20th and the 8th day before the service is due to start, the Tourist Office shall retain a sum equal to 50% of the full price.
If the partial or complete cancellation occurs between the 7th and the 3rd day before the service is due to start, the Tourist Office shall retain a sum equal to 80% of the full price.
If the partial or complete cancellation occurs fewer than 3 days before the service is due to start, the Tourist Office shall retain a sum equal to 80% of the full price.

Where there is a complete cancellation the penalty payment will be calculated from the overall price of the services that had been booked.

Where there is a partial cancellation, the penalty payment will be calculated from the price of the service(s) cancelled or from the overall price of the services proportionate to the number of participants who were absent compared with the number anticipated (except in specific instances).

If the deposit paid to the Tourist Office is insufficient to cover the total amount of penalty payments owing to it, then the Tourist Office will send the customer an invoice for these penalty payments.

If the number of participants is less than that stated in the contract, the cost of the service will be recalculated.

Article 9 – Alterations made by the Tourist Office to a substantial element of the contract.

Whenever the Tourist Office finds itself compelled to alter one of the essential elements of the contract before the service is due to start, the client may, without prejudice to any other rights and remedies, and after having been informed of this by the Tourist Office by registered letter with acknowledgement of receipt:

- either terminate its contract and obtain, without any penalty payments, immediate reimbursement of all monies paid

 or accept the alteration to or substitution of services suggested by the Tourist Office, in which case a paragraph will be added to the contract specifying the alterations made and signed by the parties. If the substitute service is less expensive than the service originally booked, the price differential will be deducted from the payment

that the client may still have to make and, if the payment already made by the client exceeds the price of the new service, the overpayment will be reimbursed to the client before the service starts.

Article 10 – The Tourist Office is prevented from providing the services set out in the contract whilst the service is being delivered.

If, whenever a service is taking place, the Tourist Office finds that it is not possible to provide a major part of the services as set out in the contract and this represents a significant percentage of the price paid by the customer, without prejudice to any other rights and remedies of the client, the Tourist Office will offer the customer an alternative service to the one chosen and will bear any potential additional costs. If the client accepts a service that is less expensive, the Tourist Office will reimburse the client the difference in price before the service has ended.

If the Tourist Office is unable to offer the customer a replacement service or if the client does not accept it for valid reasons, then the Tourist Office undertakes to reimburse the customer pro rata for the services not carried out proportionate to the total cost of the services, said reimbursement is to be made before the services have ended.

Article 11 – When the Tourist Office cancels

Whenever the Tourist Office cancels services before they are due to begin, it must inform the client by registered letter with acknowledgement of receipt.

Without prejudice to any other rights and remedies, any payments made will be reimbursed to the client immediately and without any penalty payment and moreover the client will receive compensation at least equal to the penalty payment they would have had to make if they had been responsible for the cancellation on this date.

These provisions do not apply when an amicable settlement

has been concluded, whose subject is the client's acceptance of a substitute service offered by the Tourist Office.

Article 12 - The client transfers the contract

The client may transfer the contract to a transferee who fulfils the same terms as the client in carrying out the service. In such an event, the client is obliged to inform the Tourist Office of its decision, by registered letter with acknowledgement of receipt at the very latest 7 days before the service starts. The transfer of the contract must be made at the cost price. The transferor and the transferee are jointly liable towards the Tourist Office for payment of the balance outstanding, as well as for any possible extra expenses caused by this transfer.

Article 13 - Minimum number of participants

Some additional services or packages, such as they are described in the Tourist Office's price list and commercial documents, may require a minimum number of participants, as indicated in these commercial documents or in the quotation signed by the client.

Consequently, if the minimum number of participants is not reached, the Tourist Office reserves the right to cancel the service.

In this event, the Tourist Office undertakes to inform the client by registered letter with acknowledgement of receipt, at least fifteen (15) days before the service is scheduled to begin.

If this should happen, the Tourist Office undertakes to immediately reimburse the client all monies already paid for the service that has been cancelled. However, this cancellation will not entitle the customer to any claims for compensation.

Article 14 - Disputes

Any claim related to a service must be sent by registered letter with acknowledgement of receipt to the Tourist Office, within three (3) days of the service taking place, to the following address: 6 rue Rockefeller – CS 60013 – 51725 Reims cedex.

Failing this, the Tourist Office will not accept claims.

In the event of a claim being made, the parties will attempt to find an amicable settlement to their disagreement. Should the disagreement persist, the parties undertake to submit their dispute to the quality control department of

the National Federation of Tourist Offices and Centres (Fédération Nationale des Offices de Tourisme et Syndicats d'Initiative), which will try to find an amicable settlement.

Should an out-of-court settlement not prove possible, the dispute will be submitted to the relevant courts of the City of Reims.

Article 15 – Insurance – Guarantees

The Tourist Office has taken out a civil liability insurance policy for tour operators with the company GAN 3-5, rue Bertin - 51100 REIMS, policy number 951 405798, and a financial guarantee with APST (15 avenue Carnot - F-75017 PARIS), for the sum of 30,000.00 €, in order to cover any eventualities arising from the professional civil liability that the Tourist Office may incur in its capacity of local tourism organization authorized to market tourist products. Numéro de Siret 534 489 281 00061 – APE 7990 Z

Crédits photos : Axel Coeuret, Laurent Mathieu, Carmen Moya, Clément Richez, Atout France, Ville de Reims, OTGR, ADT Marne, CRT Champagne-Ardenne

WELCOME

TO CHAMPAGNE



6 rue Rockefeller CS 60013 - 51725 Reims cedex

Sales Department

Tel: +33 (0)3 26 77 45 15 Fax: +33 (0)3 26 77 45 19 groupes@reims-tourisme.com

www.reims-tourisme.com



L'Office de Tourisme du Grand Reims a reçu la marque national QUALITÉ TOURISME™ en 2017. Greater Reims Tourist Office has been awarded the French QUALITÉ TOURISME™ label in 2017.

#Reims Tourisme

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